

Extra Benefits

As a member of Health Net Ruby (HMO), you get all of these extra benefits included with your plan. Most of these benefits are not covered by Original Medicare and not always offered by other health plans.

Take a look at the next few pages to see what Health Net Ruby (HMO) has to offer!

You can also contact us or our partners with questions or for more information about these services.



See your Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.

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Hearing Care Solutions Program

Did you know you have access to hearing coverage too?

As a Health Net Ruby (HMO) member you will receive the following benefits:

- Routine hearing exam at No Charge
- Hearing aid evaluation at No Charge
- A wide selection of fully digital instruments

Hearing aids (all sizes and styles) – Limited to 2 hearing aids total (1 per ear, per calendar year).

Technology Level 1 You pay a \$0 copay per hearing aid	<ul style="list-style-type: none"> • Up to 12 channels • Up to 3 programs • Good for viewing television 	<ul style="list-style-type: none"> • Basic technology to improve hearing in quiet environments with minimal noise • Good for one on one conversations
Technology Level 2 You pay a \$700 copay per hearing aid	<ul style="list-style-type: none"> • Up to 16 channels • Up to 4 programs 	<ul style="list-style-type: none"> • Good technology for speech understanding in low noise environments • Good sound quality
Technology Level 3 You pay a \$1,125 copay per hearing aid	<ul style="list-style-type: none"> • Up to 48 channels • Up to 6 programs • Automatic function • Rechargeable with charger included* 	<ul style="list-style-type: none"> • Advanced technology for speech understanding in many environments • Direct connectivity to iPhone* • Advanced sound quality
Technology Level 4 You pay a \$1,580 copay per hearing aid	<ul style="list-style-type: none"> • Up to 48 channels • Up to 6 programs • Automatic function • Rechargeable with charger included* 	<ul style="list-style-type: none"> • Premium technology for speech understanding in many environments • Direct connectivity to iPhone* • Premium sound quality

* Certain features may only be available on some models

Call to schedule your hearing exam! 1-866-344-7756 (TTY: 711) 6:00 a.m.-6:00 p.m. Mountain Time, Monday – Friday

Do you need to talk to a doctor?

Accessing a doctor is easier than ever. Members with Health Net Ruby (HMO) can access a doctor through phone or video appointments. Virtual visits through Teladoc provide convenient, 24-hour access to in-network healthcare providers for non-emergency health issues including flu, rash, sinus infections, pink eye and seasonal allergies. It's available for you to use when you're at home, in the office, or even on vacation.

Get medical advice, a diagnosis, or a prescription by phone or video. Virtual visits are available when you need them.

As a Health Net Ruby (HMO) member, there is no copay for virtual visit appointments through Teladoc.

To create your Virtual visit account call the Teladoc member services line or visit them online:

- You can call Teladoc member services 24 hours a day, 365 days a year at:
1-800-835-2362 (TTY 711)
- Teladoc website: [Teladoc.com/hn](https://www.teladoc.com/hn)

Now you are ready to make an appointment!

The SILVER&FIT[®] Exercise & Healthy Aging Program Something For Everyone![™]

It's easy to stay fit, have fun and make new friends with Health Net. Learn how Health Net is dedicated to helping you stay healthy by getting started now!

Follow these simple steps:

1. Go to www.SilverandFit.com.
2. Register to use the website.
3. Find a participating fitness center or YMCA, or sign up for the Home Fitness program.
4. Take your fitness card to the participating fitness center or YMCA.

If you prefer, you can call toll-free 1-888-797-7757 (TTY: 711), Monday through Friday, 5 a.m. to 6 p.m. Pacific Time, excluding holidays, to find a participating fitness center or YMCA near you or to enroll into the Home Fitness program.

All members can get access to:

- Healthy Aging classes 4 times a year (online or by mail)
- The Silver Slate[®] newsletter 4 times a year (online, by email, or by mail)
- The Silver&Fit Connected![™] tool, a fun and easy way to track your exercise at a fitness center or through a wearable fitness device or app and earn rewards
- Other web tools like a fitness center search and online classes

Remember: Check with your physician first before beginning any new exercise programs! Silver&Fit is provided by American Specialty Health Fitness, Inc., a subsidiary of American Specialty Health Incorporated (ASH). Silver&Fit, Silver&Fit Connected! and the Silver Slate are trademarks of ASH and used with permission herein.

Let our nurses help you when you have questions about health concerns or need health information.

The nurse advice line is available to any member of Health Net Ruby (HMO). The call is free and easy. A caring nurse will listen to your health problem and can help you decide the following:

- If you need to see a doctor
- If it is safe to wait or if you need care right away
- What to do if your symptoms get worse
- What you can start doing at home to feel better

You can call the nurse advice line 24 hours a day, 365 days a year. Refer to the phone number on your health plan member ID card.



Do you need an eye exam or eyewear?

Eye benefits made easy!

Members enrolled in Health Net Ruby (HMO) are entitled to the following:

- One routine (non-Medicare covered) eye exam every calendar year.
- One routine eyewear purchase every 2 calendar years, limited to one set of frames and one pair of eyeglass lenses or contact lenses.
- There is a benefit limit of \$250 every 2 calendar years for routine eyewear including eyeglass lenses and contact lenses. You are responsible for amounts above the benefit limit.

Convenient services

- Access plan information online
- Local professional care

Budget-friendly costs

With your Health Net Ruby (HMO) there are no surprises. You'll know your copayments, and your out-of-pocket costs are clearly defined before any exam begins.

Find out more information by calling 1-888-445-8913 (TTY: 711)

Hours are from October 1 to March 31; you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays or visit visionbenefits.envolvehealth.com.

Contact Information

ID Card

Refer to the phone number on your health plan member ID card for the following services listed below:

24-Hour Nurse Connect

Member Services

Contact us at insert member service number **1-888-445-8913** (TTY: **711**) for following services listed below:

Involve Benefit Options (Vision)

Hours are from October 1 to March 31; you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

Vendor Information

Hearing Care Solutions Program

1-866-344-7756 (TTY: 711)

Silver&Fit®

1-888-797-7757 (TTY: 711)

Teladoc (Virtual visits)

1-800-835-2362 (TTY: 711)

Health Net is contracted with Medicare for HMO plans. Enrollment in Health Net depends on contract renewal.

This information is not a complete description of benefits. Call 1-888-445-8913 (TTY: 711) for more information.